

Memo

To : Members of the CPCE Mandatory Provident Fund Scheme
From : Director of Finance, The Hong Kong Polytechnic University
Tel No. : 2766 5253 Date : 7 November 2025

**The CPCE Mandatory Provident Fund (“MPF”) Scheme
Fidelity Retirement Master Trust (“Fidelity”) – Onboarding to the eMPF Platform**

Schedule of onboarding to the eMPF Platform

Members may note that the eMPF Platform, a platform developed by the eMPF Platform Company Limited (“eMPF Company”) which is a wholly-owned subsidiary of the Mandatory Provident Fund Schemes Authority, has commenced operation on 26 June 2024. All of the MPF schemes have to get onboard the eMPF Platform by phases by early 2026. Fidelity is confirmed to get onboard the eMPF Platform on 30 December 2025 (“Onboarding Date”).

Impact / actions for members

With effect from the Onboarding Date, the relevant administrative services currently provided by HSBC Institutional Trust Services (Asia) Limited (“HTHK”), the administrator of Fidelity, will cease while the eMPF Company will take up the scheme administration role for handling instructions from members directly through the eMPF Platform. Members can no longer access their MPF account balance and information via Fidelity online account since the Onboarding Date. In order to have access to such information, they have to register with the eMPF Platform through the eMPF Web Portal or eMPF Mobile App starting from 1 October 2025.

Transitional operation arrangement

Fidelity has issued a ‘Notice to Participating Employers and Members’ (“Notice”) (<https://www.fidelity.com.hk/static/hong-kong/pdf/empf/2025-fidelity-empf-notice-en.pdf>) to members on 9 October 2025. Members are strongly encouraged to read the document for more details.

For members who wish to have their scheme administration instructions processed before the Onboarding Date, valid instructions must reach HTHK by the respective cut-off dates as detailed in the aforementioned Notice. Below are some key cut-off dates summarized for members’ reference:

Instructions	To be received by HTHK on or before:
Withdrawal of accrued benefits (i) Permanent departure (ii) Other circumstances	(i) 4 December 2025 at 6:00 pm (ii) 9 December 2025 at 6:00 pm
Transfer-out	9 December 2025 at 6:00 pm
Transfer-in	9 December 2025 at 6:00 pm

Fund switching and change of investment mandate	17 December 2025 at 4:00 pm
Change of member information	12 December 2025 at 6:00 pm for paper-based instruction, or 17 December 2025 at 6:00 pm for online instruction

Member briefing sessions on eMPF Platform

To assist members to better understand the eMPF Platform, you are cordially invited to attend a briefing session, during which the representatives from Fidelity and iFast ePension Services Limited (i.e. the service provider for the eMPF Platform project) will give a presentation on the related transitional arrangement, the features of the eMPF Platform and its registration process followed by Q&A:

	1 st session	2 nd session
Date	3 Dec 2025 (Wed)	5 Dec 2025 (Fri)
Medium	Cantonese	English
Time	1:00 – 2:00 pm	
Venue	HJ303, PolyU Main Campus	PQ303, PolyU Main Campus
	Online via MS Teams will also be arranged	

For meeting logistics, members who wish to join the briefing sessions are required to make an online registration **no later than 23 November 2025** via this link <https://www.polyu.edu.hk/pfs/index.php/177322?lang=en>.

Fidelity has also arranged other online sessions to members in Cantonese, English and Putonghua. If you are interested to join, please register via this link <https://www.fidelity.com.hk/en/what-we-offer/fidelity-mpf/empf-seminar#tab-605-1>.

eMPF registration fleet

To offer MPF scheme members on-the-spot assistance with eMPF registration, the eMPF fleet launched by the eMPF Company will be located at the podium of FG Wing of PolyU Main Campus on 3 December and 11 December 2025 from 11:00 am to 6:00 pm. All members are welcome to use the on-site service. Successful registrants on the spot will receive a free giveaway from the eMPF Company as a token of appreciation.

The eMPF fleet is also available in other locations in Hong Kong. You may check the schedule via this link https://www.empf.org.hk/publicity-and-promotions/empf-registration-vehicle?language_id=1.

For any questions about Fidelity's onboarding to the eMPF Platform, you may call Fidelity Investor Hotline on 2629 2629. If you have other enquiries, please contact Retirement Benefits Unit of the PolyU Finance Office for Tracy Lau on 2766 7751 or Wing Cheng on 2766 5278.

We look forward to seeing you at the briefing sessions.



Ken Lam
Director of Finance, The Hong Kong Polytechnic University

Memo

To : 專業學院強制性公積金計劃成員

From : 香港理工大學財務總監

Tel No. : 2766 5253

Date : 2025 年 11 月 7 日

**專業學院強制性公積金（以下簡稱「強積金」）計劃
富達退休集成信託（以下簡稱「富達」）- 加入積金易平台**

加入積金易平台時間表

成員可能留意到積金易平台已於 2024 年 6 月 26 日投入運作。積金易平台是由強制性公積金計劃管理局全資擁有的附屬公司「積金易平台有限公司」（以下簡稱「積金易公司」）開發。所有強積金計劃須在 2026 年初前分階段加入積金易平台。富達亦確定將於 2025 年 12 月 30 日（以下簡稱「加入平台日」）加入積金易平台。

對成員的影響 / 需採取之行動

自加入平台日起，富達的行政管理人「滙豐機構信託服務（亞洲）有限公司」（以下簡稱「滙豐信託」）將停止提供目前的相關行政服務，而積金易公司將接管計劃的行政工作，透過積金易平台直接處理成員的指示。成員由加入平台日起，將無法透過富達網上帳戶查閱其強積金帳戶結餘及資料。成員須於 2025 年 10 月 1 日起，透過積金易網上平台或積金易流動應用程式在積金易平台上註冊，以取得相關資料。

過渡運作安排

富達已於 2025 年 10 月 9 日向成員發出「致參與僱主及成員通知」（以下簡稱「通知」）(<https://www.fidelity.com.hk/static/hong-kong/pdf/empf/2025-fidelity-empf-notice-zh.pdf>)。強烈鼓勵成員閱讀該文件以了解更多詳情。

如成員希望於加入平台日前處理計劃的行政指示，須確保其有效指示於上述通知中所列的相應截止日期前送達滙豐信託。以下為一些關鍵的截止日期供成員參考：

指示	在以下日期或之前送達滙豐信託：
提取累算權益 (i) 永久離港 (ii) 其他情況	(i) 2025 年 12 月 4 日下午 6 時 (ii) 2025 年 12 月 9 日下午 6 時
轉出	2025 年 12 月 9 日下午 6 時
轉入	2025 年 12 月 9 日下午 6 時

基金轉換及更改投資選擇	2025年12月17日下午4時
更改成員資料	2025年12月12日下午6時(紙本表格) 或2025年12月17日下午6時(網上指示)

有關積金易平台之成員簡報會

為協助成員對積金易平台有更深了解，我們誠邀閣下出席其中一場簡報會。屆時富達及奕豐退休易數碼服務有限公司(即積金易平台服務商)的代表將會介紹相關的過渡安排、積金易平台的特色及其註冊流程以及解答成員問題：

	第一場	第二場
日期	2025年12月3日(三)	2025年12月5日(五)
語言	粵語	英語
時間	下午1:00 – 2:00	
地點	理大主校園 HJ303 簡報會亦會以 MS Teams 於網上進行	理大主校園 PQ303

為妥善安排，想出席簡報會的成員須於 **2025年11月23日** 前經此鏈結 <https://www.polyu.edu.hk/pfs/index.php/177322?lang=en> 作網上登記。

富達亦另外安排了粵語、英語及普通話的網上講座予成員。有興趣的成員可經此鏈結 <https://www.fidelity.com.hk/zh/what-we-offer/fidelity-mpf/empf-seminar#tab-605-1> 登記。

積金易註冊車隊

另外，由積金易公司成立的積金易車隊將於2025年12月3日及12月11日上午11時至下午6時停泊於理大主校園FG翼平台，為強積金計劃成員提供即場積金易註冊服務。歡迎所有成員親臨使用有關服務。現場成功註冊的成員將獲贈由積金易公司送出的免費贈品，以表謝意。

積金易車隊亦會於香港其他地點提供服務，您可透過以下連結查看時間表：
https://www.empf.org.hk/publicity-and-promotions/empf-registration-vehicle?language_id=5377681。

有關富達加入積金易平台之任何問題，可致電富達投資熱線2629 2629。如有其他查詢，請與理大財務處退休福利組之劉小姐(2766 7751)或鄭小姐(2766 5278)聯絡。

我們期待在簡報會上見到你。


林子健
香港理工大學財務總監